

**Additional Terms and Conditions for TDC Communicator:  
TDC Communicator Basic,  
TDC Communicator Medium,  
TDC Communicator Extra**  
July 2019

(This is a translation from Danish. In the event of a conflict between the Danish version and the English version, the Danish version prevails).

**1. Supplementary Agreement**

The following terms and conditions apply to agreements on TDC Communicator in addition to the Subscription Terms for TDC's Nomadic IP Telephony Service and the General Terms and Conditions for Delivery and Operation of TDC's Services. In the event of a conflict between the terms and conditions, these separate terms and conditions for TDC Communicator will prevail.

It is a precondition for agreements on TDC Communicator that the customer has concluded an agreement on one of a number of specific types of subscription to TDC's mobile services:

If the customer subscribes to certain access subscriptions to TDC's mobile services, the customer has access to TDC Communicator without additional payment. Information about access subscriptions can be obtained by contacting TDC. If the customer subscribes to an access subscription, the additional terms and conditions for the access subscription will state which TDC Communicator variant is covered by the agreement.

If the customer subscribes to certain types of subscriptions for TDC's mobile services, the customer may, against payment, choose TDC Communicator. Information about the subscription types that provide access to choosing TDC Communicator and about the types of products with which TDC Communicator cannot be combined can be obtained by contacting TDC. The order confirmation from TDC states which TDC Communicator variant the customer has chosen.

Among other things, an agreement on TDC Communicator Basic gives the customer access to the following functions:

- Company catalogue
- List of contacts
- Receiving and making calls
- Transferring and forwarding calls.

Among other things, an agreement on TDC Communicator Medium gives the customer access to the following functions:

- Contact list with status view

- Personal conference services
- Company catalogue
- Location view (depends on the terminal equipment IP address and configuration)
- Chat function
- Receiving and making calls
- Transferring and forwarding calls.
- Access to the TDC Communicator app for use on mobile terminal and tablet.

Among other things, an agreement on TDC Communicator Extra gives the customer access to the following functions:

- Contact list with status view
- Personal conference services
- Company catalogue
- Location view (depends on the terminal equipment IP address and configuration)
- Chat function
- Receiving and making voice and video calls
- Transferring and forwarding calls.
- Desktop sharing
- Access to the TDC Communicator app for use on mobile terminal and tablet.

TDC Communicator is described in further detail in the relevant product sheet.

## **2. Number allocation**

The customer can use the phone number that belongs to the customer's mobile access subscription for TDC Communicator. A dedicated telephone number will NOT be allocated to the customer for use with TDC Communicator, see Clause 5 of the Subscription Terms for TDC's Nomadic IP Telephony Service.

## **3. Usage charging for TDC Communicator**

Calls with TDC Communicator are calculated and charged as calls in Denmark from the customer's subscription to TDC's mobile service, see Clause 1. This also applies to the use of TDC Communicator abroad.

The use of TDC Communicator requires that the customer has Internet access – e.g. via a mobile data service or via a broadband service, see Clause 2 of the Subscription Terms for TDC's Nomadic IP Telephony Service. When using TDC Communicator via mobile data services, the customer must be aware that mobile data usage is calculated and charged as usual, also when used abroad.

#### **4. Use of TDC Communicator**

The customer's use of the TDC Communicator functions requires that the customer downloads an app (software application) to the customer's computer or mobile terminal and/or tablet. The customer is obliged to accept new updates of the application. The customer can use TDC Communicator on a smartphone, tablet or computer via the downloaded application. Customers with TDC Communicator Basic can, however, only use the application via the customer's computer. The customer can be logged on to TDC Communicator from one mobile terminal, one tablet and one computer simultaneously. Further information on access to and use of the app is available from TDC upon request.

The TDC Communicator app for smartphone and tablet enables separate access to the following functions:

- Contact list with status view
- Personal conference services
- Company catalogue
- Chat function
- Receiving and making calls
- Making video calls if the customer has TDC Communicator Extra
- Transferring and forwarding calls.

The downloaded application is protected by copyright. In the event of infringement of any third-party rights – e.g. by copying of the downloaded application – TDC is entitled to terminate the customer's connection to TDC Communicator.

The use of TDC Communicator assumes that the customer's equipment is designed for this and that a firewall has been correctly set up.

It is recommended that the customer use screen lock on his terminal equipment to avoid possible abuse.

The quality of voice or video calls made in TDC Communicator depends on the customer's equipment and the Internet connection.